

Welcome to tessello



What is tessello?

tessello is your dedicated learning platform. It's the place for you to:

- Complete your online learning programmes
- Share any interesting resources you've found with your colleagues
- Collaborate on project work
- Get access to the latest company news

Follow this guide to help you navigate tessello and let you know how you can make the most of each feature.



The tessello homepage

Search: use the search bar to find people, experiences & resources

Your personal learning area: access your Learning Pathways and see your latest progress

New Content: here you can see all the latest content additions

The screenshot shows the tessello homepage interface. At the top, there is a navigation bar with the logo 'collaborative learning platform', a search bar labeled 'Search tessello', and several utility icons including a calendar, a globe, a trophy, and a user profile icon with the number '28,250'. Below the navigation bar is a large banner area with the text 'Welcome to tessello'. To the left of the banner is a 'My Learning Pathways' section with a list of items: 'Allen & Overly', 'Problem Solving', 'Getting Started on tessello', and 'Customer Service - on the job'. To the right of the banner is a 'Communities' section displaying a grid of user profile pictures. Below the banner is a 'New Content' section featuring four content cards. Each card has a title, a 'New' badge, a progress bar, and a share icon. The cards are: 'Learning diagnostics: L&D's SatNav' (In progress, 2 shares), 'Made to measure: Trends in personalised digital learning' (In progress, 4 shares), 'Making the person: Adaptive, individual, autonomous learning' (In progress, 6 shares), and 'Engaged Employees' (Completed, 1 share). Below the 'New Content' section is a 'Resources' section with a grid of nine resource tiles. The tiles are: 'Get Started!', 'About tessello', 'Employee Engagement', 'Connecting to the Business', 'Community Engagement', 'Personalised Learning', 'Our clients', 'Performance Support', and 'Performance Management'. The 'Personalised Learning' tile is highlighted with an orange arrow pointing from the right.

Your Profile: update your profile and settings here and find where to go for Help

Communities: share something or see what others have been sharing

Resource tiles: find resources and browse for Learning Pathways

Your Learning Pathways

Learning Pathways are a structured set of resources (internet links, e-learning courses, events, assignments) with a specific objective or training purpose. This area is where you'll find all your training programmes to complete throughout the year.

Search tessello

My Learning Pathways

Search for new learning pathways to enrol on or [Browse All](#)

Search... Diagnostic

Active Learning Pathways

Performance First Review ENROLLED	Learning the sales process ENROLLED
Problem Solving ENROLLED	Getting Started on tessello ENROLLED
Customer Service - on the job ENROLLED	Great customer experience at our company ENROLLED

Enrol, search or browse all Learning Pathways

View your Active Learning Pathways and progress on each one. You can then click into each pathway to access it

Each Learning Pathway will give you a description and brief overview of what it requires when you hover over the 'i' icon

Your Learning Pathways

Here's an example of how a pathway looks and how you can complete one.

The screenshot shows a learning pathway interface. At the top, there is a navigation bar with a home icon, a search bar containing 'Search tessello', and several utility icons including a moon, calendar, globe, and a trophy icon with '#2' and '54,350'. Below the navigation bar is a large banner with the text 'Great customer experience at our company' and a sub-headline 'Learn our personal culture for customer service and learn to deliver great service and exceed customer experience expectations.' To the right of the banner is a progress indicator showing '2/6' and a trophy icon with '2000'. Below the banner are two buttons: 'Feedback' and 'Not ready to submit'. Below these buttons is a row of four resource cards. Card 1 is titled 'Personal view: the definition of great customer experience' and is marked 'Completed'. Card 2 is titled 'What is Customer Experience?' and is also marked 'Completed'. Card 3 is titled 'The Customer Experience' and is marked 'Registered 17 October'. Card 4 is titled 'The wider view: share and report back on your colleagues' view' and is marked 'Not started'. An orange arrow points from the 'Feedback' button to the text on the left. Another orange arrow points from the 'Not ready to submit' button to the text on the right. A third orange arrow points from the 'Not started' status of card 4 to the text at the bottom.

Click the feedback button to send direct messages to your manager when you need support with a Pathway

When you have completed all the required resources, the 'Submit' button will become active

Work through each resource in the Pathway until each one is complete. Some will certify that you have completed them automatically, and others may ask for you to confirm when you're done. If a resource has a padlock and you can't click on it to gain access, it means you need to complete other resources first.

Your Experiences

Experiences



This is like a learning log, tracking your on-site activity, but can also be used to capture additional learning that you experience. You can then share this with your community.

The screenshot shows the 'Your Experiences' interface. At the top, there is a search bar with the text 'Search tessello' and a magnifying glass icon. To the right of the search bar are several icons: a moon, a calendar, a globe, a tree, a bell with a red notification bubble containing the number '3', a trophy with '#3' and '100,401', and a small profile picture of a cat. Below the search bar is a header section with the title 'Your Experiences' and a sub-header 'Your Experiences section is a complete record of all your learning - both online and offline. Use the handy tools below and the form to capture any learning you do - wherever it happens!'. On the left side, there is a sidebar titled 'Filter and export Experiences' with sections for 'Activity Type: Select', 'Start date: [calendar icon]', 'End date: [calendar icon]', 'Evidence: Select', and 'Sort by: Date Added'. At the bottom of the sidebar is a 'Bookmarklet' button. The main content area features a form to capture an experience. The form has a 'What do you want to capture?' text area, an 'Add link' field, a date field set to '13/08/2019', and a dropdown menu currently showing 'None'. Below the form are 'Help', 'Cancel', and 'Post' buttons. Below the form is a list of experiences. The first experience is from 'Brightwave Review Account' on '12/08/2019' with the title 'Had a discussion' and content 'Meeting notes 12/08' and 'placeholder doc.docx'. The second experience is from 'Brightwave Review Account' on '13/08/2019' with the title 'Watched a video' and content 'https://www.ted.com/talks/natalie_fratto_3_ways_to_measure_your_adaptability_and_how_to_improve_it'. Each experience has an edit/delete icon to its right.

You can filter your experiences or export them into an excel file

Capture an experience here

Edit or delete

If you want to share it with your communities, or also add it to a learning pathway to support your learning

Your Events

Events



Register for an event or browse to see what events are available to register on

View all of your upcoming events

If you are on a waitlist for an event it will appear here. View previously attended events below.

Communities

Share interesting articles, ask questions, take part in discussions and more.

Share something with a community – include a link if you need to and attach any documents

See who is online and click to view all the members of each community

View all the Communities you belong to

The screenshot shows a social media community page. At the top, there's a navigation bar with a search bar and various icons. Below that, a 'Communities' header is visible. A modal window is open, asking 'What do you want to share?' with a text input field, a 'Help' link, a 'Cancel' button, and a 'Post' button. On the left side, there's a list of community categories: 'Everyone', 'Managers', 'Production', 'Pre-Joiners', 'Brand awareness', 'Art & Design', and 'Sales Team'. A post by 'Anna Morris-Peters' is shown, featuring a video thumbnail and text about learning French. Below the post, there are like and share counts, a comment input field, and a report icon.

Like a post, and see who else has liked it

Ask a question or add your feedback

Report any comments that may be inappropriate or incorrect

Finding resources

You can browse for resources within the tiles on the homepage, as well as related Learning Pathways. Click into any of the tiles that interest you and have a browse.

The screenshot displays the tessello homepage interface. On the left, a grid of resource tiles is visible, including 'Get Started!', 'About tessello', 'Employee Engagement', 'Connecting to the Business', 'Community Engagement', 'Person', 'Our clients', 'Performance Support', and 'Perform Manag'. An orange arrow points from the 'Community Engagement' tile in the grid to a larger, detailed view of that same tile on the right. The detailed view shows a search bar at the top with the text 'Search tessello', a navigation bar with a home icon, and a main header for 'Community Engagement' with the subtitle 'How can you sustain and engage a community? Tips and tricks from us here.' Below the header, there is a section titled 'Our thinking - community engagement' which contains four resource cards. Each card has a title, a status (e.g., 'Awaiting Approval', 'Completed'), and a share/like icon with a count.

Resource Title	Status	Share/Like Count
The Customer Experience	Awaiting Approval	0
Engaged Employees	Completed ✓	1
What is Customer Experience?	Completed ✓	3
How to get great engagement from your tessello learners	Not started	7

You can also 'Like' the resources within the tiles and Share them with your Communities



If you have any questions or need any support using tessello please contact your site administrator.